



Egencia Increases Traveller Duty of Care with New Integrated Tools

The industry leading TMC enables all clients to provide traveller control and security

London, Paris, Munich, Brussels – (January 19, 2010) – Egencia[®], an Expedia, Inc. company, released new Travel Alerts and Traveller Tracking tools enabling European clients to fully comply with duty of care obligations.

“To meet our clients’ full-service travel management needs, Egencia is continuing its history of innovation by providing enhanced features and tools for greater efficiency, stronger security and proactive service,” said Christophe Peymirat, Vice President Global Marketing, Egencia. “Travel Management Companies have a duty of care to their clients. Egencia fully equips Travel executives to manage crisis scenarios, providing the information and tools necessary to support their travellers no matter the location and circumstance.”

The Traveller Tracking tool is integrated into Egencia’s booking platform and thus now is available to all businesses – small to large. By empowering travel and procurement managers to easily and quickly locate employees on an interactive world map, organisations can access individual trip data (flights, hotels, etc.) for each traveller. This increases their emergency preparedness and response time in the event of inclement weather, natural disasters, terrorist attacks, or other crises. Egencia clients are well equipped to anticipate and manage the security of their travellers regardless of time or location.

Egencia also provides a dedicated Travel Alert resource center that monitors international incidents and potential threats with up-to-date, accurate news that has the potential to affect corporate travellers worldwide.

“It’s our duty to help our clients conduct a thorough risk analysis, so they can make informed decisions and ensure the safety of their travellers,” said Peymirat.

About Egencia, an Expedia, Inc. Company

Egencia is the fifth largest travel management company in the world. As part of Expedia, Inc., (NASDAQ: EXPE), the world's largest travel marketplace, Egencia helps businesses get ahead by offering the only truly integrated corporate travel service. Egencia’s industry expertise helps drive results that matter, delivering meaningful advancements that have a real impact. By combining a powerful offline and online service, Egencia delivers a complete corporate travel offering supported by global market expertise and a best-in-class technology platform.

For more information, go to: www.egencia.co.uk

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For more information:

R. Boissicat, Egencia Europe
Corporate Communications Manager

+33 1 73 01 01 47

r.boissicat@egencia.com